

## THURSDAY, AUGUST 9, 2018

8:15 to 8:45 AM	Registration and Breakfast   Vendor Tables   Basket Raffles					
9:00 to 9:30 AM	Conference Welcome - Sunny Shaw, Housing Alliance and Community Partnerships					
9:30 to 11:45 AM	General Session - Keynote: Josh Dye, Convene, LLC					
12:00 to 1:45 PM	Business Lunch and Awards Ceremony					
	<b>Palo Verde I</b>	<b>Palo Verde II</b>	<b>Ballroom C</b>	<b>Wildfire Room</b>	<b>Raven Room</b>	<b>Canyon Room</b>
2:00 to 3:15 PM	<b>Authentic Persuasion</b> Josh Dye	<b>Can't Afford the Rent - Can't Afford to Move</b> Ra'chel'ni Mar'Na, Jackie Taylor, Sunny Shaw	<b>PIC NG</b> Patrick Evans Patricia Soler	<b>UPCS-V</b> Luis Casillas Jody Moses	<b>Lessons Learned from Social Impact Bond Process</b> Terrance Cheung, Matt Pate, Wendy Peterson	<b>AHADA Board Meeting</b>
3:15 to 3:30 PM	BREAK					
3:30 to 4:45 PM	<b>Felony Unfriendly</b> Josh Dye	<b>Service Animals and Other Fair Housing Requirements</b> Andrea Alicoate Kelly Gregan	<b>Book Rich Environment</b> Amy Jacobson Mary Sagar	<b>RAD from a Local Perspective</b> Gloria Muñoz, Angela Duncan, Zach Johnson	<b>AHCCCS Complete Care</b> Josh Crites, Dana Hearn	<b>Get SMART: Developing a First Class Training Program</b> Pat Arnadi
5:00 to 8:00 PM	*** NETWORKING SOCIAL EVENT: LIVE BAND   FOOD   RAFFLES ***					

## FRIDAY, AUGUST 10, 2018

8:15 to 8:45 AM	Breakfast   Vendor Tables   Basket Raffles					
9:00 to 10:15 AM	<b>Time Management</b> Bob Caldwell	<b>Innovative Approaches to Job Creation Using Federal Dollars</b> Alan Beveridge	<b>Contracting Administration of the HCV Program</b> Titus Mathew Cindy Stotler	<b>RAD 101</b> Holly Knight Catalina Vielma	<b>NAHRO Certification Exams</b> Sunny Shaw	<b>Innovating from Within</b> Pat Arnadi
10:30 to 11:45 AM	<b>Dealing with Difficult People</b> Bob Caldwell	<b>Putting the Participation in Your Citizen Participation Plan</b> Lindsey Balinkie	<b>Being Proactive When Opening the Wait List</b> Mary Brandon	<b>RAD: PBV vs PBRA</b> Holly Knight Catalina Vielma	<b>NAHRO Certification Exams</b> Sunny Shaw	<b>Keeping Up the Energy: Working with Long Term Staff</b> Pat Arnadi
12:00 to 1:00 PM	Lunch   Basket Raffles					
1:15 to 2:30 PM	<b>Public Speaking with Confidence Pt 1</b> Beth Chepelsky	<b>Homes for Owner Occupants</b> Marcos Morales Maximo Cabellos	<b>Smoke-Free Housing Enforcement</b> Denise Holliday	<b>RAD Lessons Learned</b> Holly Knight Catalina Vielma	<b>Emphasys Roundtable</b> Kevin Pike	<b>Preparing for the Marathon: Motivating Staff for the Long Run</b> Pat Arnadi
2:30 to 2:45 PM	BREAK					
2:45 to 4:00 PM	<b>Public Speaking with Confidence Pt 2</b> Beth Chepelsky	<b>Fair Housing for Maintenance</b> Dennis Newburn	<b>Mock Informal Hearing</b> Kurt Aldinger, Jane Wittman, Dione Paul	<b>Expanding Affordable Housing</b> Holly Knight Catalina Vielma	<b>Partnerships and Opportunities for Homeless Programs</b> Jodie Earll-Barnes	<b>Customer Service: Getting Beyond the Cliches</b> Pat Arnadi